

## Customer Service/Professional Image - BU121

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**Section:** BU121 856192S Online

**Section Type:** Lecture

**Credit Hours:** 3.00

**Course Description:** Development of professional image and service attitude; business etiquette; conflict resolution; communications; adding value to customer relations.

**WHEN**

Days: Arranged

Times: Arranged

Start Date: 02/24/2020

End Date: 05/07/2020

**WHERE**

Online

**INSTRUCTOR**

LACEY FINLEY

**BOOKS**

No textbooks for this course.