

## **Customer Service/Professional Image - BU121**

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**Section:** BU121 816252S Online

**Credit Hours:** 3.00

**Course Description:** Development of professional image and service attitude; business etiquette; conflict resolution; communications; adding value to customer relations.

**WHEN** Start Date: 01/12/2026 End Date: 03/06/2026

**Days:**

Arranged

Arranged

**INSTRUCTOR**

ROY JOHNSON

**BOOKS**

No textbooks for this course.