## **Customer Service/Professional Image - BU121**

Section: BU121 816193S Online

**Section Type:** Lecture **Credit Hours:** 3.00

Course Description: Development of professional image and service attitude; business etiquette; conflict

resolution; communications; adding value to customer relations.

WHEN

Days: Arranged Times: Arranged Start Date: 06/01/2020 End Date: 07/23/2020

WHERE Online

**INSTRUCTOR** MATT SMITH

**BOOKS** 

No textbooks for this course.