

Customer Service/Professional Image - BU121

Section: BU121 816192S Online

Section Type: Lecture

Credit Hours: 3.00

Course Description: Development of professional image and service attitude; business etiquette; conflict resolution; communications; adding value to customer relations.

WHEN

Days: Arranged

Times: Arranged

Start Date: 01/21/2020

End Date: 05/07/2020

WHERE

Online

INSTRUCTOR

ROY JOHNSON

BOOKS

No textbooks for this course.