

## Customer Service/Professional Image - BU121

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**Section:** BU121 021252S Main Campus

**Credit Hours:** 3.00

**Course Description:** Development of professional image and service attitude; business etiquette; conflict resolution; communications; adding value to customer relations.

**Section Notes:** No textbook required

**WHEN** Start Date: 01/12/2026 End Date: 05/06/2026

**Days:**

MWF

8:00 AM - 9:00 AM

Campus: Main Campus

Building: Lockman Hall

Room: LH204

**INSTRUCTOR**

MATT SMITH

**BOOKS**

No textbooks for this course.