

Customer Service/Professional Image - BU121

Section: BU121 011242S Main Campus

Section Type: Lecture

Credit Hours: 3.00

Course Description: Development of professional image and service attitude; business etiquette; conflict resolution; communications; adding value to customer relations.

Section Notes: No textbook is required for this class

WHEN

Days: M W F

Times: 09:10 AM - 10:10 AM

Start Date: 01/13/2025

End Date: 05/07/2025

WHERE

Campus: Main Campus

Building: Lockman Hall

Room: LH204

INSTRUCTOR

MATT SMITH

BOOKS

No textbooks for this course.