## **Customer Service/Professional Image - BU121**

Section: BU121 011232S Main Campus Section Type: Lecture Credit Hours: 3.00 Course Description: Development of professional image and service attitude; business etiquette; conflict resolution; communications; adding value to customer relations. WHEN Days: M W F Times: 09:10 AM - 10:10 AM Start Date: 01/08/2024 End Date: 05/01/2024 WHERE Campus: Main Campus Building: Lockman Hall Room: LH204 **INSTRUCTOR** MATT SMITH BOOKS No textbooks for this course.