

## Customer Service/Professional Image - BU121

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**Section:** BU121 011192S Main Campus

**Section Type:** Lecture

**Credit Hours:** 3.00

**Course Description:** Development of professional image and service attitude; business etiquette; conflict resolution; communications; adding value to customer relations.

**WHEN**

Days: M W F

Times: 09:10 AM - 10:10 AM

Start Date: 01/13/2020

End Date: 05/06/2020

**WHERE**

Campus: Main Campus

Building: Lockman Hall

Room: LH204

**INSTRUCTOR**

MATT SMITH

**BOOKS**

No textbooks for this course.