

Customer Service/Professional Image - BU121

Section: BU121 001251S Main Campus

Credit Hours: 3.00

Course Description: Development of professional image and service attitude; business etiquette; conflict resolution; communications; adding value to customer relations.

Section Notes: No textbook required

WHEN Start Date: 08/21/2025 End Date: 12/11/2025

Days:

TR

11:30 AM - 1:00 PM

Campus: Main Campus

Building: Lockman Hall

Room: LH218

INSTRUCTOR

MATT SMITH

BOOKS

No textbooks for this course.