

## Customer Service/Professional Image - BU121

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**Section:** BU121 001251S Main Campus

**Section Type:** Lecture

**Credit Hours:** 3.00

**Course Description:** Development of professional image and service attitude; business etiquette; conflict resolution; communications; adding value to customer relations.

**Section Notes:** No textbook required

**WHEN**

Days: T R

Times: 11:30 AM - 01:00 PM

Start Date: 08/21/2025

End Date: 12/11/2025

**WHERE**

Campus: Main Campus

Building: Lockman Hall

Room: LH204

**INSTRUCTOR**

MATT SMITH

**BOOKS**

No textbooks for this course.