## **Customer Service/Professional Image - BU121**

**Section:** BU121 001251S Main Campus

**Section Type:** Lecture **Credit Hours:** 3.00

**Course Description:** Development of professional image and service attitude; business etiquette; conflict

resolution; communications; adding value to customer relations.

**Section Notes:** No textbook required

**WHEN** Start Date: 08/21/2025 End Date: 12/11/2025

**Days:** TR

11:30 AM - 1:00 PM Campus: Main Campus Building: Lockman Hall

Room: LH218

INSTRUCTOR MATT SMITH BOOKS

No textbooks for this course.