

## **Customer Service/Professional Image - BU121**

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**Section:** BU121 826191S Online

**Section Type:** Lecture

**Credit Hours:** 3.00

**Course Description:** Development of professional image and service attitude; business etiquette; conflict resolution; communications; adding value to customer relations.

**WHEN**

Days: Arranged

Times: Arranged

Start Date: 10/07/2019

End Date: 12/12/2019

**WHERE**

Online

**INSTRUCTOR**

ANITA KIRKPATRICK

**BOOKS**

No textbooks for this course.